

PATIENT AND VISITOR INFORMATION

Coronavirus (COVID-19)

We are closely monitoring the situation of COVID-19 spread and we aim to protect our community and flatten the curve of spread.

What we have already done in the clinic:

1. Maintain our high infection control standards.
2. Removed all toys, magazines and books from the waiting room.
3. Provide hand sanitiser in our front office for everyone to use.
4. Stocked as much as possible of protective gear (masks, gloves and hand sanitizers).

Appointments

We will not close unless there is official shutdown, but we understand that you may not want to leave home unless necessary.

1. We are moving towards virtual appointment system that would allow us to continue the treatment progress with least physical attendance possible (watch your email).
2. We will contact you to offer rescheduling for review and recall appointments.

Stop the crowd

1. We ask patient booked for appointment only to attend with one guardian if needed.
2. Attend on time to minimize extended shared waiting time.
3. Feel free to tell us you are waiting in your car when arriving and we will call you when ready to be called in.

What you should do

- 1- Reschedule your appointment if you have any respiratory symptoms (coughing, sneezing, runny or congested nose, sore throat, shortness in breath, etc), if you have returned from overseas trip within the last two weeks, have been in contact with confirmed Corona (COVID-19) case in the last 2 weeks.
- 2- Before attending your appointment, please make sure you wash your hands very well or use the hand sanitiser available at our front office for everyone.
- 3- Brush your teeth before attending the clinic for your appointment.
- 4- Like our Facebook page and follow our Instagram to stay connected with us and receive the latest notifications.